# NORTH CAROLINA DEPARTMENT OF INSURANCE

# RALEIGH, NORTH CAROLINA

### BEFORE THE COMMISSIONER



IN THE MATTER OF THE FILING DATED NOVEMBER 9, 2020 BY THE NORTH CAROLINA RATE BUREAU FOR REVISED HOMEOWNERS' INSURANCE RATES

DOCKET NO. 2010

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## SETTLEMENT AGREEMENT AND CONSENT ORDER

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On November 9, 2020, the North Carolina Rate Bureau ("Rate Bureau") filed with the North Carolina Department of Insurance ("Department") a proposal for revised homeowners insurance rates (owners, tenants, and condominiums) (the "2020 Rate Filing"). This 2020 Rate Filing was assigned Docket No. 2010 and proposed a statewide overall increase in homeowners insurance rates of 24.5%, with changes varying by form and territory.

In a Notice of Hearing dated December 23, 2020, the Department set a hearing on the 2020 Rate Filing to begin on September 20, 2021, which date was subsequently continued to January 3, 2022. The Department and the Rate Bureau engaged in extensive discovery during the spring, summer, and fall of 2021 in preparation for the hearing.

The Rate Bureau and the Department have agreed to settle the 2020 Rate Filing. The proposed settlement would provide for an overall statewide rate increase of 7.9%, with changes varying by form and territory as set forth on Exhibit A.

It appearing to the Commissioner that the Rate Bureau and the Department have, after consultation with their respective legal, actuarial, and economic advisors and subject to approval by the Commissioner and to the conditions hereinafter set forth, entered into a settlement of all matters and things in dispute in connection with the 2020 Rate Filing; and it further appearing to the Commissioner that a settlement under the circumstances set forth herein results in rates that are neither excessive, inadequate, unreasonable, or unfairly discriminatory, that such settlement is in the public interest, that such settlement is fair and reasonable and should be approved and that, to the extent that the current rates and/or the filed rates differ from the rates approved by this order, the current rates and/or the filed rates are either excessive, inadequate, unreasonable, or unfairly discriminatory;

### NOW, THEREFORE, IT IS ORDERED AND AGREED as follows:

- 1. The 2020 Rate Filing is approved subject to the modifications set forth in Paragraph 2, below.
- 2. The approved overall statewide rate level increase, considering all forms and territories, is 7.9%. The approved territory rate level changes by form are set forth on the attached Exhibit A. The resulting approved territory base class premiums by form are set forth on the attached Exhibit B. The approved windstorm or hail exclusion credits by form and territory are set forth on the attached Exhibit C. The approved wind mitigation credits by territory are set

forth on the attached Exhibits D and E. The approved base class premiums by territory for the Windstorm and Hail Policy Program are set forth on the attached Exhibit F. Exhibits A through F are incorporated herein by reference.

3. The revised rates and other approved changes are to become effective in accordance with the following Rule of Application:

These changes are applicable to all new and renewal policies becoming effective on or after June 1, 2022.

- 4. Subject to the provisions of Paragraph 5 below, the rates for the coverages coming within the scope of this Settlement Agreement and Consent Order shall remain in force until revised as a result of a rate filing submitted on or after January 1, 2024 or until otherwise revised as provided by law; provided, however, that nothing in this section shall prevent an earlier change in such rates if agreed to by the Rate Bureau and the Commissioner.
- Order, in the event of legislative or judicial action subsequent to the date of this Settlement Agreement and Consent Order which changes premium taxes, regulatory fees, the statutory ratemaking methodology, rate level need, or loss or expense exposure of insurers, either the Rate Bureau or the Commissioner shall have the right to take such action as is within its or his statutory authority to effect a change in rates prior to the time fixed in Paragraph 4 above for the sole purpose of adjusting rates to reflect the effects of such legislative or judicial action. Further, either the Rate Bureau or the Commissioner shall have the right to take such action as is within its or his statutory authority to adjust rate relativities,

classifications, and rules in the event of legislative or judicial action subsequent to the date of this Settlement Agreement and Consent Order, where legislative or judicial action makes such adjustment appropriate.

6. The parties acknowledge that, by entering into this Consent Order, neither is condoning, validating, accepting, or agreeing to the other's theories, methodologies, or calculations regarding or pertaining to profit, dividends and deviations, computer models, catastrophe loadings, and/or any other theory, methodology, or calculation not specifically enumerated herein. The parties further acknowledge that by entering into this Consent Order neither is bound or limited in filing, reviewing, or contesting any future rate filings in any line of insurance subject to the Bureau's jurisdiction by the theories, methodologies, or calculations contained in the 2020 Rate Filing.

This 23 day of November, 2021.

Commissioner of Insurance

# WE CONSENT TO THE SIGNING AND ENTRY OF THIS ORDER:

NORTH CAROLINA RATE BYREAU

BY:

RAYMOND F. EVANS

General Manager

NORTH CAROLINA DEPARTMENT OF INSURANCE

BY:

FRED FULLER

Deputy Commissioner, Property and Casualty

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## EXHIBIT A

+7.9%

# NORTH CAROLINA HOMEOWNERS INSURANCE

# STATEWIDE AND TERRITORY RATE LEVEL CHANGES

	Forms		
Territory	2, 3, 5, 7, 8	Form 4	Form 6
110	+9.9%	+2.0%	+5.0%
120	+9.9%	+2.0%	+5.0%
130	+9.9%	+2.0%	+5.0%
140	+9.9%	+2.0%	+5.0%
150	+9.9%	+2.0%	+5.0%
160	+9.9%	+2.0%	+5.0%
170	+9.9%	+2.0%	+5.0%
180	+9.9%	+2.0%	+5.0%
190	+5.9%	+2.0%	+5.0%
200	+5.9%	+2.0%	+5.0%
210	+5.9%	+2.0%	+5.0%
220	+9.9%	+2.0%	+5.0%
230	+5.9%	+2.0%	+5.0%
240	+5.9%	+2.0%	+5.0%
250	+5.9%	+2.0%	+5.0%
260	+5.9%	+2.0%	+5.0%
270	+9.9%	+2.0%	+5.0%
280	+9.9%	+2.0%	+5.0%
290	+5.9%	+2.0%	+5.0%
300	+5.9%	+2.0%	+5.0%
310	+5.9%	+2.0%	+5.0%
320	+5.9%	+2.0%	+5.0%
330	+5.9%	+2.0%	+5.0%
340	+9.9%	+2.0%	+5.0%
350	+5.9%	+2.0%	+5.0%
360	+5.9%	+2.0%	+5.0%
370	+5.9%	+2.0%	+5.0%
380	+5.9%	+2.0%	+5.0%
390	+5.9%	+2.0%	+5.0%
Statewide	+8.2%	+2.0%	+5.0%

Combined Statewide Change for all Forms:

# APPROVED BASE-CLASS PREMIUMS

Territory	Form 3	Form 4	Form 6
110	\$2,908	\$126	\$107
120	\$3,427	\$144	\$131
130	\$1,775	\$81	\$83
140	\$2,403	\$98	\$90
150	\$1,465	\$61	\$62
160	\$1,614	\$78	\$67
170	\$896	\$57	\$55
180	\$1,049	\$61	\$58
190	\$1,249	\$64	\$61
200	\$1,363	\$68	\$67
210	\$928	\$61	\$56
220	\$1,131	\$81	\$57
230	\$1,215	\$62	\$60
240	\$906	\$61	\$53
250	\$1,034	\$59	\$51
260	\$676	\$60	\$51
270	\$796	\$51	\$58
280	\$698	\$46	\$43
290	\$833	\$52	\$53
300	\$884	\$54	\$51
310	\$683	\$55	\$45
320	\$765	\$52	\$46
330	\$635	\$49	\$50
340	\$696	\$58	\$49
350	\$710	\$51	\$48
360	\$614	\$40	\$39
370	\$667	\$46	\$50
380	\$620	\$46	\$48
390	\$633	\$47	\$49

Approved base-class premiums for Forms 2, 5, 7 and 8 are determined by applying the approved form relativities to the Form 3 base-class premium.

# WINDSTORM OR HAIL EXCLUSION CREDITS

# **Frame Construction**

			Ten	ritory			
	<u>110</u>	<u>120</u>	130	140	<u>150</u>	<u>160</u>	
Forms 2, 3, 5, 7, 8	\$2,076	\$2,862	\$1,295	\$1,773	\$959	\$997	
Form 4	\$70	\$84	\$29	\$39	\$8	\$15	
Form 6	\$34	\$65	\$17	\$18	\$1	\$4	

			Ten	ritory		94	
	110	<u>120</u>	<u>130</u>	<u>140</u>	<u>150</u>	<u>160</u>	
Forms 2, 3, 5, 7, 8	\$1,871	\$2,572	\$1,191	\$1,581	\$851	\$895	
Form 4	\$62	\$75	\$26	\$35	\$7	\$14	
Form 6	\$31	\$57	\$15	\$16	\$1	\$3	

# WINDSTORM MITIGATION CREDITS

# Effective prior to March 31, 2019:

# Frame Construction

			Territory	tory		
Mitigation Feature	110	120	130	140	150	160
Total Hip Roof	\$146	\$195	\$91	\$121	\$64	89\$
Opening Protection	\$149	\$200	\$91	\$122	\$63	\$70
Total Hip Roof and Opening Protection	\$295	\$393	\$179	\$243	\$126	\$137
IBHS Designation prior to March 31, 2019:						
Hurricane Fortified for Safer Living®	\$477	898	\$259	\$406	\$138	\$229
Hurricane Fortified for Existing Homes ® Bronze Option 1	\$115	\$156	\$72	96\$	\$50	\$55
Hurricane Fortified for Existing Homes ® Bronze Option 2	\$179	\$245	\$101	\$152	\$63	\$85
Hurricane Fortified for Existing Homes ® Silver Option 1	\$286	\$415	\$145	\$247	99\$	\$137
Hurricane Fortified for Existing Homes ® Silver Option 2	\$344	\$501	\$173	\$302	92\$	\$170
Hurricane Fortified for Existing Homes ® Gold Option 1	\$366	\$528	\$194	\$308	66\$	\$174
Hurricane Fortified for Existing Homes ® Gold Option 2	\$424	\$616	\$221	\$365	\$108	\$205

Territory	<u>110</u> <u>120</u> <u>130</u> <u>140</u> <u>150</u> <u>160</u>	\$174 \$83 \$108 \$58	\$134 \$179 \$83 \$111 \$56 \$62	\$353 \$165 \$219 \$112 \$		\$618 \$237 \$361 \$123 \$	\$102 \$141 \$65 \$85 \$45 \$48	\$220 \$93 \$135 \$56	\$374 \$134 \$221 \$59	\$450 \$159 \$269 \$66	\$475 \$178 \$274	\$554 \$203 \$325 \$96
	Mitigation Feature	Total Hip Roof	Opening Protection	Total Hip Roof and Opening Protection	IBHS Designation prior to March 31, 2019:	Hurricane Fortified for Safer Living®	Hurricane Fortified for Existing Homes ® Bronze Option 1	Hurricane Fortified for Existing Homes ® Bronze Option 2	Hurricane Fortified for Existing Homes ® Silver Option 1	Hurricane Fortified for Existing Homes ® Silver Option 2	Hurricane Fortified for Existing Homes ® Gold Option 1	Hurricane Fortified for Existing Homes ® Gold Option 2

# WINDSTORM MITIGATION CREDITS

Effective on or after March 31, 2019:

# Frame Construction

			Territory	tory		
Mitigation Feature	110	120	130	140	150	160
Total Hip Roof	\$146	\$195	\$91	\$121	\$64	89\$
Opening Protection	\$149	\$200	\$91	\$122	\$63	\$70
Total Hip Roof and Opening Protection	\$295	\$393	\$179	\$243	\$126	\$137
IBHS Designation on or after March 31, 2019:						
FORTIFIED for Safer Living ®	\$477	8689	\$259	\$406	\$138	\$229
FORTIFIED Roof - Hurricane - Existing Roof	\$115	\$156	\$72	96\$	\$50	\$55
FORTIFIED Roof - Hurricane - New Roof	\$179	\$245	\$101	\$152	\$63	\$85
FORTIFIED Home - Hurricane - Silver - Existing Roof	\$286	\$415	\$145	\$247	99\$	\$137
FORTIFIED Home - Hurricane - Silver - New Roof	\$344	\$501	\$173	\$302	\$76	\$170
FORTIFIED Home - Hurricane - Gold - Existing Roof	\$366	\$528	\$194	\$308	66\$	\$174
FORTIFIED Home - Hurricane - Gold - New Roof	\$424	\$616	\$221	\$365	\$108	\$205

'			Territory	tory		
Mitigation Feature	110	120	130	140	150	160
Total Hip Roof	\$132	\$174	\$83	\$108	\$58	\$61
Opening Protection	\$134	\$179	\$83	\$111	\$56	\$62
Total Hip Roof and Opening Protection	\$265	\$353	\$165	\$219	\$112	\$124
IBHS Designation on or after March 31, 2019:						
FORTIFIED for Safer Living®	\$429	\$618	\$237	\$361	\$123	\$206
FORTIFIED Roof - Hurricane - Existing Roof	\$102	\$141	\$65	\$85	\$45	\$48
FORTIFIED Roof - Hurricane - New Roof	\$160	\$220	\$93	\$135	\$56	92\$
FORTIFIED Home - Hurricane - Silver - Existing Roof	\$257	\$374	\$134	\$221	\$59	\$124
FORTIFIED Home - Hurricane - Silver - New Roof	\$309	\$450	\$159	\$269	99\$	\$152
FORTIFIED Home - Hurricane - Gold - Existing Roof	\$328	\$475	\$178	\$274	98\$	\$155
FORTIFIED Home - Hurricane - Gold - New Roof	\$379	\$554	\$203	\$325	96\$	\$183

# APPROVED BASE-CLASS PREMIUMS FOR WINDSTORM AND HAIL POLICY PROGRAM

## **Frame Construction**

			Terr	ritory			
	<u>110</u>	<u>120</u>	<u>130</u>	<u>140</u>	<u>150</u>	<u>160</u>	
Forms 2, 3, 5, 7, 8	\$2,181	\$2,981	\$1,403	\$1,896	\$1,087	\$1,138	
Form 4	\$95	\$112	\$50	\$68	\$33	\$44	
Form 6	\$48	\$79	\$28	\$31	\$11	\$16	

			Ten	ritory			
	<u>110</u>	<u>120</u>	130	<u>140</u>	<u>150</u>	<u>160</u>	
Forms 2, 3, 5, 7, 8	\$1,976	\$2,691	\$1,299	\$1,704	\$979	\$1,036	
Form 4	\$87	\$103	\$47	\$64	\$32	\$43	
Form 6	\$45	\$71	\$26	\$29	\$11	\$15	