



We're looking for a **Compliance Team Manager** in Raleigh, NC

What we are looking for:

- 4+ years management experience
- 7+ years related work experience
- 4+ years in underwriting or claims management experience preferred
- Knowledge of the North Carolina Reinsurance Facility preferred
- Accuracy and attention to detail. Well organized and able to handle multiple and complex issues simultaneously with minimal supervision.
- Strong interpersonal, oral and written communications skills to interact professionally and decisively with individuals from all levels, particularly senior leaders, inside and outside the organizations.

Responsibilities:

Oversee the Compliance business unit and ensures member company compliance with the standards, policies, and procedures of the North Carolina Reinsurance Facility. The primary accountabilities are centered on the oversight of the auto compliance units; which can include Claims, Private Passenger and/or Commercial. This may include the review of Facility Commercial and Private Passenger Auto claims, rates, rules and policy forms. Duties also include the responsibility for identifying, establishing, maintaining, and monitoring comprehensive audit plans and making recommendations for future enhancements.

This position requires critical thinking and problem-solving skills, interpretation of rules and statutes, and the ability to make timely and effective decisions. Strong communication skills are also a must. The manager will lead the team by utilizing judgment, experience and technical skills in timely decision making and resource prioritization. The manager will assist the Director in the development of strategic plans for the operations.

Highlights of joining our team:

- **Competitive compensation** with an annual bonus plan.
- **Competitive Benefits package** including medical, dental, vision, disability, 401k and cash balance pension
- Minimum of 4 weeks (pro-rated) **Paid Time Off** plus 12 paid holidays per year
- 37.5-hour **Flexible Work Week** with Friday afternoon off
- **Hybrid Work Environment:** 2 days per week in Raleigh office, 3 days remote
- Committed to **Work/Life Balance** for our employees

We look forward to hearing from you. Please send your resume to:

HR@NCRB.ORG

North Carolina Reinsurance Facility (NCRF) a non-profit, unincorporated legal entity, ensures that all eligible risks can purchase auto liability insurance, ensures the right premiums are collected and the correct losses are paid, and minimizes the impact on policyholders and insurers in North Carolina. The NCRF reinsures about 1.25 million policies (~25%) of the North Carolina private passenger auto market with approximately \$1.5 billion in revenues per year.

The Organizations are equal opportunity employers dedicated to a policy of compliance with all federal, state and local laws regarding nondiscrimination in employment. Applicants are considered for all positions without regard to race, ancestry, color, age, national origin, ethnicity, religious creed or belief, physical or mental disability, marital or familial status, legally protected medical condition, genetic information, military or veteran status, sex (including pregnancy, or related medical condition), gender (including gender identity and expression), sexual orientation, citizenship/alienage status, protected activity (such as opposition to or reporting of prohibited discrimination or harassment), arrest or conviction record, or any other status or protected characteristic protected by law. In addition, this Organization does not discriminate on the basis of physical or mental disability where the essential functions of the job, as reasonably accommodated, do not require such distinction.
